

The Center for Comprehensive Urological Care

| | | Today's Date: |
|--|--|--|
| Patient Name: | | Date of Birth: |
| <u>So tl</u> | hat ASUI can provide you the best care, plea | se review and update your information since your last visit. |
| Address: | [] Unchanged [] New: | |
| Telephone: | [] Unchanged [] New Home: | [] New Cell: |
| Email Address: | [] Unchanged [] New: | |
| Is it okay to leav On which phone | Status: [] Married [] Single [] Divorced [e a detailed message on your phone if you ar number may we leave a message? [] Home mission to speak with someone if you are not | e not available? [] Yes [] No [] Cell |
| If yes, who? Nan | ne: | Date of Birth: |
| To protect your the authorized p Security | person knows. y Question, PIN or Phrase: | Same as Emergency contact? [] Yes [] No is disclosed properly, please provide a Security Question/Answer that |
| | ny medication changes since the last visit? D | |
| | | |
| | | [] Yes, please list: |
| Have you had an | ny additional surgeries? [] No [] Yes, pleas | e list: |
| non-payment, to I authorize r My right to services incl benefits und | o assume the costs of interest, collection and my insurance carrier to release information r payment of all pharmaceuticals, procedures, luding major medical benefits are hereby ass der Medicare, other government sponsored | r reimbursed by the above agents (Insurance). I agree, in the event of legal action (if required). egarding my coverage to Arizona State Urological Institute. tests, medical equipment rentals, supplies, and nursing/physician gned to Arizona State Urological Institute. This agreement covers all programs, private insurance, and any other health plans. Notice of Privacy Practices from Arizona State Urological Institute. |
| my insurance ca | | nt to collect my benefits as payment of claims for services. In the event s, or if payments are made directly to me or my representative, I will |
| | THIS AGREEMENT/CONSENT WILL REMA | IN IN EFFECT UNLESS REVOKED BY ME IN WRITING. |

I have received a copy of the above statements and accept the terms. A duplicate of this statement is considered the same as the original.

Patient Signature/Responsible Party:______Today's Date: ______



Health Information Request Form

Please complete and return this form to your healthcare provider who will return this form to Health Current.

Patients have the right to request a copy of their health information that is available through Health Current, Arizona's health information exchange (HIE). Patients also have a right to request a list of the persons who have accessed their health information through the HIE in the last three years.

If you want to request any of this information, please complete and return this form to your healthcare provider. You will receive a response to the request within 30 days. Please note, Health Current may only send data to an address within the United States of America or its territories. If you are filling out this form for another person, the references to "I" and "my" in this form refer to that other person.

| Patient Name: | | Date of Birth: | | | |
|---|--|---|--|--|--|
| Street Address: | | | | | |
| City: | State: | Zip: | | | |
| Please check all boxes that a | pply: | | | | |
| \Box I request a copy of all o | of my health information that i | s available through Health Current. | | | |
| Current in the past three viewed my health informelectronic health record Signature of Patient or Patient | e years. I understand that this mation in other ways, such as d. nt's | alth information through Health list will not include persons who through a healthcare provider's | | | |
| | | | | | |
| Print Name: | | _ Date: | | | |
| If signed by a person other than (check one): | n the patient, please indicate ye | our authority to sign for the patient | | | |
| □ Spouse □ Pare | ent/Guardian 🛛 Caregiver w | with authority to make healthcare decisions | | | |
| | | | | | |
| Provider Office Only: This see | ction must be completed before s | sending via secure fax to Health Current. | | | |
| Organization/Provider: | | | | | |
| Print Name: | | Date: | | | |
| Signature: | | Phone: | | | |



Notice of Health Information Practices

(Participant) participates in a non-profit, non-governmental health information exchange (HIE) called Health Current. It will not cost you anything and can help your doctor, healthcare providers, and health plans better coordinate your care by securely sharing your health information.

I acknowledge that I received and read the Notice of Health Information Practices. I understand that my healthcare provider participates in Health Current, Arizona's health information exchange (HIE). I understand that my health information may be securely shared through the HIE, unless I complete and return an Opt Out Form to my healthcare provider.

Signature

Date

Aviso de Prácticas de Información de Salud

(Participant) participa en una organización sin ánimo de lucro, organización no gubernamental de intercambio de información sobre la salud (HIE-por sus siglas en ingles) llamada Health Current. Esto no le generará ningún costo y puede ayudar a su medico, proveedores de salud y planes de salud a coordinar mejor su cuidado compartiendo de forma segura su información médica. Este aviso explica cómo funciona el programa HIE y le ayudará a entender sus derechos con repesto al mismo bajo las leyes estatales y federales.

Yo reconosco que he recibido y leído el Aviso de Prácticas de Información de la Salud. Yo estoy consiente que mi proveedor participa en el HIE (Arizona's Health Information Exchange). Yo estoy consiente que mi información de la salud será compartida de manera segura atrávez del sistema HIE, al menos de que llene una forma de Optar Por No.

Firma

Fecha



PATIENT FINANCIAL RESPONSIBILITY AGREEMENT

Thank you for choosing Arizona State Urological Institute (**ASUI/we/us**) as your healthcare provider. We are committed to building a successful physician-patient relationship with you and your family. Your clear understanding of our Patient Financial Policy is important to our professional relationship. Please understand that payment for services is a part of that relationship. Please ask if you have any questions about our fees, our policies, or your responsibilities. It is your responsibility to notify our office of any patient information changes (i.e. address, phone number, name, insurance information, etc.)

Because insurance coverage varies, it is important that you understand your individual health plan and what it covers, including deductibles, coinsurance and copays. We recommend that you call the customer service number on the back of your insurance card for any questions regarding your health insurance plan.

Patient Financial Responsibilities: We will bill your primary insurance company and any secondary insurance as a courtesy to you. In order to properly bill your insurance company, you must timely and accurately disclose all insurance information, including primary and secondary insurance plans, as well as any change of insurance information. Failure to provide timely, accurate and/or complete insurance information may result in you being responsible for the entire bill. We do our best to estimate your financial responsibility up front, but please understand this is only an estimate. Although we may <u>estimate</u> what your insurance company may pay, it is the insurance company that makes the final determination of your eligibility and benefits.

Copayments, Coinsurance, and Outstanding Balances: Copayments, coinsurance, deductibles and balances not covered by insurance are due prior or at the time services are rendered. Inability to pay at the time of service may result in having to reschedule your appointment. Payment can be made by check, cash, MasterCard, VISA, and Discover.

We cannot waive co-payment, deductibles, co-insurance or any service amounts defined as patient responsibility under the terms of our contractual agreement with your insurance plan. We are required to bill for services rendered. You will be asked to pay on any estimated out of pocket costs and past due balances at the time of check-in.

Account Balances: Our billing office will provide you with a monthly statement of all account activity including our charges, payments and contractual adjustments from your insurance carrier along with payments made by you. Please be aware that you will be charged a returned check fee for all payments, made by a personal check, that have been returned by your banking institution for any reason. Please note that failure to pay outstanding balances that are your responsibility may result in having to reschedule future appointments until the balances are paid in full. In addition, any unpaid delinquent balance may: (a) delay scheduling of future appointments; (b) result in your account being forwarded to a collection agency or collection attorney of our choice; (c) reporting you to one or more third-party credit reporting agencies; and/or (d) termination from ASUI.

Referrals: Certain insurance plans require referrals to see a Specialist. It is your responsibility to obtain a referral from your primary care physician. Referrals must be presented at the time services are rendered, if applicable. As a courtesy, we will make efforts to obtain referrals and prior authorizations on your behalf. If you need to have a referral faxed to us, our office will provide you with our fax number. If your insurance plan requires you to have a referral or other authorization, and you fail to provide that to us, your appointment will be rescheduled or your claim for that date of service will be processed via optout benefits, if applicable.

Surgical procedures: You will be required to pay <u>estimated</u> out-of-pocket costs associated with your surgical procedure prior to the procedure. The amount you will be required to pay will be determined based upon your individual insurance plan and will include any deductibles, co-payments and co-insurance which your insurance carrier indicates that you will

owe. We do our best to estimate your financial responsibility up front, but please understand this is only an estimate. In addition, you will be required to make arrangements to pay any other outstanding balances that you may owe to us at that time. Failure to do so may result in rescheduling your procedure. You may receive separate bills for services related to your surgical procedure provided by third-parties, which may include hospital fees, anesthesiology fees, surgical assist fees, laboratory fees, and/or radiology fees.

For self-pay patients, payment is due at check-in. The account balance is expected to be paid in full. We do our best to estimate your financial responsibility up front, but please understand this is only an estimate.

Diagnostic Testing: During the course of your medical treatment with ASUI, your urologist may request a tissue, blood or urine specimen be obtained for diagnostic testing. This testing is being performed in order to assist your urologist in the diagnosis and management of your urologic condition. Depending upon the requirements of your insurance coverage, these specimens may be processed at ASUI's in-house pathology laboratory or at a third-party laboratory, for example Quest or LabCorp. The costs of these laboratory tests vary depending upon the nature and complexity of each test. The cost for a diagnostic test, including the cost that you will be required to pay, if any, depends on your insurance carrier and the type of insurance coverage you have. Please note: 1) All charges for specimens processed at ASUI's laboratory will be included in the statement you receive 2) Charges for specimens processed at a third-party laboratory will be billed to you directly by that laboratory.

FMLA/Disability Form Completion: \$25.00 charge

Patient Authorizations: By my signature below:

- I hereby authorize ASUI and the physicians, staff, labs and facilities associated with ASUI to release necessary • medical and other information acquired in the course of my examination and/or treatment to the necessary insurance companies, third party payors, and/or other physicians or healthcare entities required to participate in my care.
- I hereby assign my financial benefits directly to ASUI for all items and services rendered by or on behalf of ASUI, to . the maximum extent permitted by law. I understand that I am financially responsible for charges not covered by this assignment.
- I understand the physicians that treat me may have a financial interest in the facility they refer me to including, but • not limited to, surgery centers, lithotripsy centers, pathology labs, and other medical and non-medical related entities.

I have read, understand, and agree to the provisions of this Patient Financial Responsibility Agreement:

| x | х |
|-------------------------|---------------|
| Printed Name of Patient | Date of Birth |
| X | <u>X</u> |

Signature of Patient or Guardian

Date



To: All Male Patients

From: Arizona State Urological Institute

Insurance Payment Guidelines for Erectile Dysfunction, Impotence and Infertility, Vasectomy Consults and Vasectomy

As you prepare for your visit with our Physicians, we must make you aware of a potential situation regarding insurance coverage for certain diagnoses and conditions which are commonly treated by Urologists.

Specifically, it is possible that treatment for erectile dysfunction, impotence, infertility, sterilization and related conditions may not be reimbursed by your insurance carrier. **BCBS of Arizona and Golden Rule** typically do not cover these services.

BCBS of Arizona typically does not cover TESTOPEL pellets or Testosterone Injections and considers those experimental. **United Health Care Community Plan** (formerly APIPA) does not cover TESTOPEL pellets. Please contact your insurance to find out your individual plans benefits. In this case, you will be responsible for payment for any treatment you receive related to these conditions.

While some insurance plans do cover such treatment, there is no way for us to know in advance whether your carrier will, in fact, cover you. You may wish to contact your carrier prior to your visit to determine what their policy is.

If you are a Medicare patient, you should know that these diagnoses are generally covered.

Also, many plans do not cover medications to treat Erectile Dysfunction. Samples are extremely limited and may only be distributed up to one time as deemed necessary by the Physician.

We ask you to sign the following statement so that there is no confusion regarding this issue:

"I understand that if I am ever treated for erectile dysfunction, impotence, infertility, sterilization or a related diagnosis, and that any of my insurance carriers refuse payment for this treatment, I am fully responsible for paying all charges incurred during the course of my treatment. I also understand ED samples (Viagra, Cialis, Levitra) are very limited and my insurance may not cover such medications."

Patient Signature

DOB

Date

International Prostate Symptom Score (IPSS)

| atient Name: | Date of B | irth: | Today's Date: | | | | |
|---|---------------|--|-------------------------------|---------------------------|-------------------------------|----------------------------|--|
| Determine Your BPH Symptoms | | Circle your answers and add up your scores at the bottom | | | | | |
| Over the past month | Not at all | Less than one time in five | Less than half the time | About half the time | More than half the time | Almost always | |
| Incomplete emptying – How often have you had the sensation of not emptying your bladder completely after you finished urinating? | 0 | l | 2 | 3 | 4 | 5 | |
| Frequency – How often have you had to urinate again less than two hours after you finished urinating? | 0 | I | 2 | 3 | 4 | 5 | |
| Intermittency – How often have you found you stopped and started again several times when you urinated? | 0 | 1 | 2 | 3 | 4 | 5 | |
| Urgency – How often have you found it difficult to postpone urination? | 0 | 1 | 2 | 3 | 4 | 5 | |
| Weak stream – How often have you had a weak urinary stream? | 0 | 1 | 2 | 3 | 4 | 5 | |
| Straining – How often have you had to push or strain to begin urination? | 0 | I | 2 | 3 | 4 | 5 | |
| Sleeping – How many times did you most typically get up to urinate from the time you went to bed at night until the time you got up in the morning? | None 0 | One Time I | Two Times 2 | Three Times 3 | Four Times 4 | Five or More Times 5 | |

Total International Prostate Symptom Score =

Quality of Life (QoL)

I – 7 mild symptoms | 8 – 19 moderate symptoms | 20 – 35 severe symptoms Regardless of the score, if your symptoms are bothersome you should notify your doctor.

| | | Delighted | Pleased | Mostly Satisfied | Mixed | Mostly Dissatisfied | Unhappy | Terrible |
|-----------------------------|---|----------------|---------------|---------------------|--------------|------------------------|---------|-------------|
| of your life condition j | e to spend the rest with your urinary ust the way it is would you feel | 0 | Î | 2 | 3 | 4 | 5 | 6 |
| Have you | tried medications | to help your s | ymptoms? | | | | Yes | No |
| Did these | medications help | your symptom | ns? (circle) | | | | | |
| I | 2 | 3 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| o Relief | 1 | | | | | | (| Complete Re |
| , | u like to discuss w ne urinary sympto | | r about a mir | nimally invasiv | e option for | your | Yes | No |

The information provided in this form may be de-identified and aggregated and provided to a 3rd party for use,

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